



Customer Service

by Ray Eifler, Detroit

Clue # _____

"Honey?! I am going down to town hall to apply for a license."

"Which one?"

"Pig farming License"

"But we don't have pigs, just chickens"

"I know, but it's the license that includes voter registration"

"What about just registering to vote?"

"Too complicated. Need to dodge the **bureaucracy**"

[one short walk to town hall later]

You enter a stark room with a desk. In the front of the desk is an empty chair. Behind the desk sits a woman Bureaucrat. She looks up and greets you.

"Good morning. May I help you?"

"Yes, I need a renewal form please."

"What is your name please?"

"I am Bee Tuttle"

"...and what form?"

"Pig Farming"

"Ah. 777. I see you came in the west entrance. Is this your first time here?"

"No."

"oh, ok. Renewal. Can I have your passphrase please?"

"Pass what now?"

"Last year, we implemented an additional security feature on your behalf. This prevents unauthorized access to your file. It is your selected passphrase."

"But I never gave you a passphrase."

"It's usually someone you think is unique, but isn't. Like a **movie title**."

"The movie house burned down after the **80s!**"

"Sir, I am not able to guess what goes on in your mind."

"Fine. But I don't know my passphrase."

"Well that's fine then, you just have to go through the passphrase reset process."

"Uhm. What is that process?"

"It's clearly published on the wall over there..." (points to sign partially obscured by the flag.)

SIGN ON THE WALL

PASS PHRASE RESET INSTRUCTIONS:

1. Collect your proper form.
2. Once you have your proper form, visit the appropriate department **first**. (Don't **let her** distract you.)
3. Once at that department, get the appropriate **Animal Symbol** stamp.
4. With your proper form and proper stamp, take this to the proper **Bureaucrat**.
5. Take the proper Oath. Remember, this is your oath
6. Proceed down the proper hallway.
7. Take all these components and reverse engineer your Passphrase.





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Departments Directory

Department of (Buffy, Dracula)	_____	(8) investigations.
Ministry of (The best defense, principle of war)	_____	(7)
Ministry of (carpet, tea, property)	_____	(3) Forms
Department of the (outside, conditions, climate)	_____	(11)
Ministry of (breeding, livestock, farm animals)	_____	(11)
Department of (Alice Cooper song, young)	_____	(5)
Department of (mc squared, cannot be destroyed)	_____	(6)

Dept Code: " "

Available Stamps (from the Department of Stamps and Ink)	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 5px;">Samuel L Jackson, Julianna Margulies</td> <td style="width: 50%; text-align: center;"> </td> </tr> <tr> <td style="padding: 5px;">James Cromwell and Magda Szubanski</td> <td style="text-align: center;"> </td> </tr> <tr> <td style="padding: 5px;">Toby Maguire, Jeff Bridges, Elizabeth Banks</td> <td style="text-align: center;"> </td> </tr> <tr> <td style="padding: 5px;">Charles Grodin and Bonnie Hunt</td> <td style="text-align: center;"> </td> </tr> <tr> <td style="padding: 5px;">Ronald Reagan, Diana Lynn</td> <td style="text-align: center;"> </td> </tr> <tr> <td style="padding: 5px;">Chris Elliot, Andie MacDowell</td> <td style="text-align: center;"> </td> </tr> <tr> <td style="padding: 5px;">Chuck Connors and Luke Halpin</td> <td style="text-align: center;"> </td> </tr> <tr> <td style="padding: 5px;">Drew Barrymore, Dick Van Dyke</td> <td style="text-align: center;"> </td> </tr> </table>	Samuel L Jackson, Julianna Margulies		James Cromwell and Magda Szubanski		Toby Maguire, Jeff Bridges, Elizabeth Banks		Charles Grodin and Bonnie Hunt		Ronald Reagan, Diana Lynn		Chris Elliot, Andie MacDowell		Chuck Connors and Luke Halpin		Drew Barrymore, Dick Van Dyke	
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Avaliable Hallways

- If you have pigs or goats, you must proceed immediately to the W hallway.
- Please only proceed to hallway R if you remember your passcode.
- If you are married, please stick to alternate hallways (B,D,F, etc)
- If you printed the form yourself, proceed to hallway E. If the front desk initiated your form, please ignore hallway E. As far as you are concerned, hallway E is right out.
- If this is your first time here, you must stick to "vowel" hallways inclusive of Y.
- Hallways L, G, Q, S, and Y are for citizens processed through the west entrance only. Hallways M, Z, R, C and A are for citizens processed through the North entrance only.
- If you live within a mile of the Town Hall, you are considered inclusive of zone and should only use Hallways B,M, P, L, and Z reserved for local zone residents.



Customer Service

Form 777 stroke-J, v1.1	<h2 style="margin: 0;">Form Request Form</h2>
This password reset form is for any of the following: members of the parliament, personal assistants, phone operators, civil servants, and/or delivery persons. Note: If a higher numbered form is also a valid form, then please use that one.	
Full Name:	Initials:
Street Address:	
City:	
MPR:	NOTE: If MPR is greater than 120, check here: <input type="checkbox"/>
P@A:	NOTE: if deceased, check here: <input type="checkbox"/> If more than one, please use the largest.
HARVEST:	DAY:

Form 777 stroke-J, v2.3	<h2 style="margin: 0;">Form Request Form</h2>
This password reset form is for any of the following: Civil miscreants, Mice Hunters (regardless of method), Phone repair persons, Joe Six Pack, virtual pig farmers wishing to vote, and the elderly.	
Last Name:	First Initial:
Purpose for form 777: <input type="checkbox"/> New Application <input type="checkbox"/> Renewal <input type="checkbox"/> Lost Sheep <input type="checkbox"/> Telecommunications <input type="checkbox"/> Old	Purpose 1st Letter:
Stamp Best Suited to application:	Dept Code:
Oath pledge, repeat aloud: ____, _(state name)_, do solemnly swear to abide by the Stars and Stripes, stick to the Letter of the Law, and to vote despite bureaucracy.	Stamp 1st Letter:
	Oath 1st Letter:
	Hallway: